THE UPDATE OCTOBER 2025



"To ease another's heartache is to forget one's own."

– ABRAHAM LINCOLN



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INTRODUCTION

HISTORY OF M S INTERNATIONAL, INC.

Manu and Rika Shah founded MSI in 1975, in the basement of their home in Ft. Wayne, Indiana. MSI is now the largest importer and distributor in the world of Premium Surfaces including granite, marble, porcelain and ceramic tiles, slate, travertine, limestone and other natural stone products from 37 countries. Most notably, MSI provided the granite for the Vietnam Memorial in DC.

Manu and Rika Shah established Sarva Mangal Family Trust (Sarva Mangal means 'let all be happy' in Sanskrit) over 20 years ago with compassion as their driving force for philanthropy. Manu's vision for SMFT is to act as a catalyst, challenge status quo, nurture passionate change-makers and support leapfrogging ideas that are scalable and sustainable. Today, all members from the Shah family are involved in social impact initiatives that are undertaken by SMFT. Manu supports VOSAP — Voice of Specially Abled People, which has created over 10,000 change makers and rated over 18,000 buildings rated for accessibility. He also supports Lend a hand India, which provides digital vocational training to over 300,000 students in 20,000 schools.

In 2007, Mr. Manu Shah was named Ernst & Young's national Entrepreneur of the Year in the distribution, manufacturing, and security category.

ABOUT SARVA MANGAL FAMILY TRUST

Established in 1994 by the Founders of M S International, Inc. The mission of the Sarva Mangal Family Trust is to improve and strengthen the health, education and they illness of communities and help them prepare for global jobs of the 21st century. Sarva Mangal is a Sanskrit word which means Goodness to All.

To advance this mission, the Sarva Mangal Family Trust has donated to and is continuing to work with various organizations and programs in health promotion and prevention, assisting victims of domestic violence, empowering seniors, entrepreneurship, technological literacy, community activism, and children's education.

MONTHLY HIGHLIGHTS



RECYCLEFORCE NAMING CEREMONY IN RECOGNITION OF THE SHAH FAMILY

SHF Supported RecycleForce, dedicated its new permanent home in memory of Mrs. Gunvanti Shah and Mr. Bhogilal Shah, honoring their lifelong commitment to service, opportunity, and dignity in work. This heartfelt tribute, made possible by Manu and Rika Shah through the Shah Happiness Foundation, reflects shared values of second chances and community upliftment. Their legacy continues through RecycleForce's mission to empower individuals rebuilding their lives and create a sustainable future through meaningful work and environmental renewal. (Continued on page 4)

EVENT – RECYCLEFORCE NAMING CEREMONY

RecycleForce recently marked a remarkable milestone by dedicating its new permanent home in loving memory of Mrs. Gunvanti Shah and Mr. Bhogilal Shah—two individuals whose lives were defined by kindness, service, and an unwavering belief in lifting others. Though they moved to the United States later in life to be closer to their children and grandchildren in Indianapolis and California, the Shahs carried with them values that never changed: faith in second chances, dignity in work, and compassion for all. These same ideals are deeply embedded in RecycleForce's mission of transforming lives and communities through employment and environmental renewal.

This meaningful tribute was made possible through the generosity of Manu and Rika Shah, via the Shah Happiness Foundation. Manu Shah, Mrs. Shah's brother, is a Purdue University graduate and co-founder of MSI Surfaces, a company he established over fifty years ago in Fort Wayne. The Shahs' philanthropic vision and enduring commitment to community service continue to inspire positive change and hope for those seeking new beginnings.

Reflecting on the occasion, RecycleForce President Gregg Keesling noted, "Our work with individuals returning from incarceration has always been complex but deeply rewarding. As our nation and local governments rethink how to support those left behind, the Shah Happiness Foundation's partnership comes at a critical time."

Through this dedication, RecycleForce not only celebrates a new chapter in its organizational journey but also honors a family whose values mirror its own—believing that every person and every material deserves a renewed purpose. The Shah family's legacy will live on as a guiding light for RecycleForce's continuing efforts to create meaningful employment, reduce waste, and build stronger, more inclusive communities.



EVENT – MEDICAL CAMP AT MATHRUSHREE

October 2025: SHF supported, the One World One Family Foundation team visited Mathrushree Manovikasa Kendra in Bengaluru, on 8 October 2025, accompanied by pediatric team from the Sri Madhusudan Sai Institute of Medical Sciences & Research to conduct a comprehensive health screening.

A total of 61 children were screened, many of whom live with cerebral palsy or developmental delays. The doctors observed several common challenges, including tight muscles, stiff joints, hip and leg alignment issues, and foot deformities that make walking difficult. A few children also experience seizures, behavioural concerns, and signs of nutritional deficiencies.

The medical team recommended simple, practical interventions such as daily physiotherapy and stretching, regular hip assessments for children with cerebral palsy, and—where necessary—braces and positioning splints to support safe sitting, standing, and movement. The Mathrushree Manovikasa Kendra staff received easy-to-follow nutrition guidance, focusing on Vitamin D, calcium, and protein intake. Children requiring additional care were referred for specialist evaluation and follow-up.

To promote long-term well-being, caregivers were counselled on accessing disability certification, rehabilitation services, and government welfare schemes available to eligible families. A follow-up visit is planned to ensure continuity of care, fostering collaboration among therapists, nutritionists, orthopedic specialists, and the Kendra's dedicated team.

Through this joint initiative, SMFT, One World One Family Foundation, and Mathrushree Manovikasa Kendra continue to deliver inclusive, compassionate, and sustainable healthcare for children with special needs—reinforcing their shared mission of creating a healthier and more equitable future.









EVENT – CSR EMPLOYEE ENGAGEMENT ACTIVITY

October 2025: On 14 October, the MSI Social Impact Team organized a blood donation drive with Lions Blood Bank, Vasanth Nagar, Bengaluru. At the event, 106 MSI Services employees participated, and 75 units of blood were collected. The drive began at 2 PM and concluded at 11 PM on the same day.

Each unit of blood will be separated into platelets, plasma, and red blood cells; therefore the donated blood could help more than 200 people who are struggling in some way. Rigorous screening, phlebotomy, and careful post-donation monitoring ensured a safe, efficient, and comfortable experience for everyone.

"I come to donate blood every year when the Social Impact Team conducts these camps. What I really like about them is how, through these camps, we not only help others, but when in unfortunate circumstances we need blood, we can reach out to Lions Blood Bank and they arrange for donors. Last year, someone in my family was admitted to Jayadeva Hospital, and through Lions Blood Bank they were able to get blood in no time!" said one of the employees at MSI Services.

Lions Blood Bank shared that the collected blood goes to support government hospitals, private hospitals, general patients, surgeries, road-accident victims, and, most importantly, women suffering from pregnancy-related anemia.

This blood donation drive therefore stands as a testimony to being compassionate and giving back to society. Heartfelt thanks to every volunteer, the medical staff, and the Social Impact Team for making this meaningful initiative possible.









EVENT – CSR EMPLOYEE ENGAGEMENT ACTIVITY







EVENT – INAUGURATION OF URGENT CARE CENTRE

October 2025: On October 11, 2025, the Shah Happiness Foundation (SHF) and the One World One Family Foundation celebrated a major milestone in their shared mission to bridge healthcare gaps in India with the inauguration of their second Urgent Care Centre in Karnataka.

The inauguration ceremony was graced by Sadhguru Sri Madhusudan Sai in Chelur, Karnataka, where the new centre is located. Chelur, a village of approximately 5,000 residents, largely depends on coconut and betel leaf cultivation. Due to limited economic opportunities, the community faces significant challenges in accessing healthcare—residents often travel 30 to 60 kilometers to consult a specialist doctor.

The event began with a customary aarti, attended by the MSI Social Impact team, the One World One Family Foundation team, and local villagers. This was followed by a meeting with Rika and Manu Shah, alongside Dr. Nitin Shah, one of the Shah family's most dedicated *Partners in Change*.

The new Urgent Care Centre will offer timely and accessible medical care to residents of Chelur and nearby areas—completely free of cost. It will also help ease the patient load at the Sri Sathya Sai Sarla Memorial Hospital, ensuring that those facing life-threatening emergencies are not turned away due to a shortage of beds.

This expansion reaffirms SHF and the One World One Family Foundation's shared commitment to improving health and well-being and creating lasting impact in the community. Together, the partners aim to strengthen preventive care, reduce avoidable travel, and build resilient, equitable healthcare access across rural Karnataka.









VISIT – TEACH FOR INDIA

October 2025: On October 30, MSI Social Impact Team visited Sri Vidyaniketan School to better understand Teach For India's (TFI) classroom practices.

TFI has partnered with the school for nine years; fellows typically serve two-year placements. The TFI team shared that 70 percent of alumni continue working in the social sector after their fellowship.

MSI Social Impact Team met two fellows out of four working with the Sri Vidyaniketan School: a physician now teaching Grade 9 science, and a former merchant-navy professional guiding students in electronics and English.

Classrooms felt active and inclusive—walls lined with charts and formula sheets, story-based explanations, and other teaching learning materials. During a lecture on Force, a simple ball used to illustrate the effects of force on a body which helps the students to visualize the theories being taught in the class.

In Grade 9, several students explained scalar and vector quantities with ease, and their English proficiency was notable for the local context.

We also observed some of the students enjoying vocational training classes – from handicraft to gamer console designing. Career exploration was introduced through the RIASEC interest inventory before students engage in vocational exposure.

The principal described how staff occasionally observe fellows' lessons to pick up engagement techniques. An innovation block led by a fellow—Aastra Labs—showcased students practicing soldering, CAD design, 3D printing, carving, and Arduino-based Al coding; a student-built video game was also demonstrated.









About the Nonprofit

One World One Family Foundation was born from a simple yet profound belief: every human being, no matter where they come from, deserves a chance to live with dignity, hope, and opportunity. It is a global humanitarian mission that reaches out to the most vulnerable, offering free nutrition, education, and healthcare to those who need it most. In the faces of children who dream of going to school, in the hearts of parents struggling to feed their families, and in the communities longing for basic healthcare, the organization sees its shared humanity.



About the SMFT Funded Project

To provide accessible, free-of-cost urgent and primary healthcare services to rural communities in and around Bhagyanagar, Bagepalli, and rural residents of Chelur and nearby villages, with specialist support from SMSIMSR, thereby improving health outcomes and reducing preventable morbidity and mortality.



Project Location/Geography

- Bhagyanagara in Chikkaballapur District of Karnataka
- Chelur in Chikkaballapur District of Karnataka



Recent Project Updates

In the first center, till now, 738 doctor consultations have been provided out of which 48 patients have been referred to Sri Madhusudan Sai Institute of Medical Sciences and Research (SMSIMSR), which is the secondary and tertiary care hospital located in Chikkaballapur.

At the second center in Chelur, in the first 10 days itself, 173 doctor consultations have happened out of which 10 have been referred to SMSIMSR.



Overall Impact

Establishment of the Bhagyanagar Urgent Care Centre under SMFT support. Initial outreach and community sensitization completed. Staff training and coordination with SMSIMSR specialists initiated. More than 700 patients received healthcare services in the first operational phase.

Launch of Chelur Urgent Care Centre with full-time medical staff. 173 patient-doctor consultations. 10



referrals made to SMSIMSR for higher-level specialist care. Strong collaboration with village panchayat and local leaders.

Highlight of the Month

The organisation is celebrating the centenary birthday celebrations of Sri Sathya Sai Baba through which 100 countries are representing their work in social and cultural fields. It started on 15th of August, 2025 and will culminate on the 100th Birthday of Sri Sathya Sai Baba on 23rd of November, 2025. Parallelly, the organisation is also working on the completion of the Centenary Building of the hospital.



Awards

The News18 Healthcare Award 2025 was presented to Sadguru Sri Madhusudan Sai, on behalf of the Prashanthi Balamandira Trust, in recognition of its remarkable contribution to healthcare and its mission to bring healing and hope to every heart.



In the News



Home / सद्गुरु मधुसूदन साई बोले- यह स्वास्थ्य प्रदाय का केंद्र होगा, केवल उपचार का नहीं

उत्तराखण्ड

सद्गुरु मधुसूदन साई बोले- यह स्वास्थ्य प्रदाय का केंद्र होगा, केवल उपचार का नहीं





ಕಲೆ-ಸಾಹಿತ್ಯ 🕶

Home + District + Chikkaballapur +

ಬಾಗೇಪಲ್ಲಿ: ಸಾಯಿ ಸ್ವಾಸ್ಥೃ ವೆಲ್ನೆಸ್ ಕೇಂದ್ರ ಲೋಕಾರ್ಪಣೆ



್ರ ಪ್ರಜಾವಾಣಿ ವಾರ್ತೆ

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ಬಾಗೇವಲ್ಲಿಯಲ್ಲಿ ನಿರ್ಮಿಸಲಾದ 'ಶಾಹ್ ಹ್ಯಾಪಿನೆಸ್ ಅರ್ಜೆಂಟ್ ಕೇರ್ ಸಾಯಿ ಸ್ವಾಸ್ತ್ನ ವೆಲ್ನೆಸ್ ಸೆಂಟರ್' ಅನ್ನು ಮಧುಸೂದನ ಸಾಯಿ ಲೋಕಾರ್ಪಣೆ ಮಾಡಿದರು

ಬಾಗೇಪಲ್ಲಿ: ಪಟ್ಟಣದ ಹಳೆ ಶಾದಿ ಮಹಲ್ ಮುಂದೆ ನಿರ್ಮಿಸಲಾಗಿರುವ 'ಶಾ ಹ್ಯಾಪಿನೆಸ್ ಅರ್ಜೆಂಟ್ ಕೇರ್ ಸಾಯಿ ಸ್ವಾಸ್ತ್ಯ ವೆಲ್ ನೆಸ್ ಸೆಂಟರ್' ಅನ್ನು ಮುದ್ದೇನಹಳ್ಳಿಯ ಸದ್ದುರು ಮಧುಸೂದನ ಸಾಯಿ ಸೋಮವಾರ ಲೋಕಾರ್ಪಣೆ ಮಾಡಿದರು.





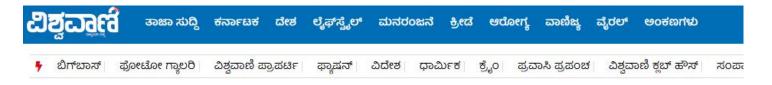
New Urgent Care Centre brings timely healthcare to Bagepalli, Karnataka

Bengaluru (03/09/2025): Sadguru Sri Madhusudan Sai, Founder, One World One Family Mission, in collaboration with Shah Happiness Foundation, USA, inaugurated India's first Urgent Care Centre at Bagepalli, Karnataka on September 1,2025.

This is also the 37th Sai Swasthya Wellness Centre by the Mission as an endeavour to maximise rural outreach.

A milestone in healthcare delivery, this Centre will be a model for delivering expert medical attention, timely, efficient and affordable care to rural communities in and around Bagepalli. While on an average, rural patients in India have to travel over 69 kilometres to access medical care, this Urgent Care Centre will enable immediate, walk-in access to high quality treatment for non-life-threatening health conditions.

â€æTogether, let's make healthcare not just about treatment but about trust, timeliness and dignity", shared Dr Nitin Shah, Shah Happiness Foundation. Expressing gratitude to Sadguru Sri Madhusudan Sai and the Mission's commitment to primary healthcare and rural outreach, Sri Manu Bhai Shah, Founder, Shah Happiness Foundation, invites all, citing -â€æLet this place be not for illness but wellness and reshape how healthcare is experienced in India.â€□ This Urgent Care Centre will be instrumental in bringing the gap between primary care clinics and urban hospitals with world-class infrastructure facilities.



Kannada News > ಕರ್ನಾಟಕ > ಚಿಕ್ಕಬಳ್ಳಾಪುರ

Chikkaballapur News: ಭಾಗ್ಯನಗರದಲ್ಲಿ ಆರಂಭವಾಗಿದೆ ಆರೋಗ್ಯ ಸೇವೆಯ ಹೊಸ ಅಧ್ಯಾಯ!

Chikkaballapur News: ಚಿಕ್ಕಬಳ್ಳಾಪುರ ಜಿಲ್ಲೆ ಭಾಗ್ಯನಗರದಲ್ಲಿ ಸೋಮವಾರ ಸಾಯಿ ಸ್ವಾಸ್ಥ್ಯಕ್ಷೇಮ ಕೇಂದ್ರ ಮತ್ತು ಶಾಹ್ ಹ್ಯಾಪಿನೆಸ್ ತುರ್ತು ಆರೈಕೆ ಕೇಂದ್ರವನ್ನು ಸದ್ಗುರು ಶ್ರೀ ಮಧುಸೂದನ ಸಾಯಿ ಲೋಕಾರ್ಪಣೆ ಮಾಡಿದರು. ಎಲ್ಲ ವೈದ್ಯಕೀಯ ಸೇವೆಗಳನ್ನು ಉಚಿತವಾಗಿ ನೀಡುವ ಈ ಕೇಂದ್ರವು ರೋಗ ನಿರ್ಣಯ (ಡಯಾಗ್ನಸ್ಪಿಕ್) ಮತ್ತು ಔಷಧಾಲಯವನ್ನೂ ಹೊಂದಿದೆ.



SUCCESS STORY – ONE WORLD ONE FAMILY



Name: Tylor Vijyalakshmi Location: Bagepalli, Karnataka

Project: Sai Swasthya Shah Happiness

Urgent Care Centre

On October 20, 2025, the Sai Swasthya Wellness Centre – Shah Happiness Urgent Care in Bagepalli welcomed Mrs. Tylor Vijayalakshmi, 55, who had endured severe knee pain for months and could no longer walk without support. She learned about the newly opened centre from neighbours and chose to seek help close to home.

At the wellness centre, the clinical team conducted a careful examination and initiated a swift referral to the Sri Madhusudan Sai Institute of Medical Sciences & Research (SMSIMSR) for specialized evaluation. Thanks to the centre's facilitation, Mrs. Vijayalakshmi received a priority consultation at SMSIMSR, avoiding long queues and delays that often discourage patients from pursuing timely care.

Specialists at SMSIMSR completed a thorough assessment, prescribed appropriate medications, and recommended knee replacement surgery as the definitive pathway to restore function and quality of life. The clear plan gave the patient a complete understanding of her condition and treatment options.

Reflecting on her experience, Mrs. Vijayalakshmi expressed strong satisfaction with every step of the journey: the welcoming reception at Bagepalli, the efficiency of the referral, the courtesy of hospital staff, and the compassion shown by her doctors. She shared renewed confidence that her mobility can be regained with the recommended treatment and continued follow-up.

This case illustrates the promise of the Sai Swasthya model: early assessment in the community, smooth navigation to tertiary expertise, and patient-centred guidance throughout. For residents of Bagepalli and neighbouring villages, the centre reduces travel, accelerates decision-making, and connects families to trusted, affordable care.

By bringing urgent care closer to where people live—and partnering seamlessly with SMSIMSR—the centre demonstrates how compassionate systems, not chance, produce better health outcomes. One patient's experience today lays the groundwork for many more confident steps tomorrow across our communities in rural Karnataka.

SUCCESS STORY – ONE WORLD ONE FAMILY



Name: Dhanappa

Location: Chelur, Karnataka

Project: Sai Swasthya Shah Happiness Urgent Care

Centre

Mr. Dhanappa, 60, arrived at the Sai Swasthya Wellness Centre – Shah Happiness Urgent Care in Chelur with several days of painful swelling in his left buttock. He had heard about the centre from fellow beneficiaries who spoke highly of the care they received, and their encouragement prompted him to seek attention without delay.

At the wellness centre, the attending physician conducted a thorough examination and determined that further evaluation was warranted. The team initiated a swift referral to the Sri Madhusudan Sai Institute of Medical Sciences & Research (SMSIMSR), ensuring that all

paperwork and handover details were in place so care could continue seamlessly.

At SMSIMSR, a specialist assessed his condition, prescribed the appropriate medications, and scheduled a follow-up review in 15 days to track response to treatment and adjust the plan if needed. The integrated process—triage in the community, rapid referral, and specialist oversight—meant that Mr. Dhanappa received timely care without uncertainty or avoidable delays.

Reflecting on his experience, Mr. Dhanappa expressed clear satisfaction with both the prompt attention at Chelur and the smooth referral pathway. He reported relief from symptoms and confidence about his next visit. His words capture the value of coordinated care:

"I came to know about the Chelur centre from others in my village. The doctor checked me properly and referred me to the main hospital, where I got good treatment and medicines. They asked me to come after 15 days for follow-up. I'm happy with the care I received."

This case highlights how the Sai Swasthya Wellness Centre model connects patients to the right level of care at the right time—strengthening trust, improving outcomes, and demonstrating the power of compassionate collaboration between community services and SMSIMSR.

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